

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 29th day of March 2019
In C.G.No:233/ 2018-19/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member(Technical)
Independent Member

Between

Sri. B.Prakash Reddy,
Yerraguntla
Kadapa –Dist.

Complainant

AND

1. Assistant Accounts Officer/O/Yerraguntla
2. Assistant Engineer/O/Yerraguntla Rurals
3. Assistant Divisional Engineer/O/Yerraguntla
4. Divisional Engineer/O/Proddatur

Respondents

ORDER

1. Complainant filed petition before this Forum regarding rectification of damaged LT line.
2. Respondent No:1 in his written submission to the forum, has stated that he had inspected the said location and rectification of damaged line work was executed by the departmental staff and completed on 10.10.2018. Hence complainant grievance was resolved
3. Respondent.No.1 had also enclosed Photostat copy of statement of the complainant addressed to Respondent.No:1 wherein complainant had expressed his satisfaction for redressal of his grievance.
4. When consumer was contacted over phone on 28.03.2019 at 5.45 PM , he expressed his satisfaction for redressal of his grievance.
5. In as much as the grievance of the complainant was resolved by the respondents accordingly the case is disposed off in favour of the complainant.

C.G.No:233/2018-19/Kadapa Circle

DESPATCHED

DATE

3/4/

